

**NEW AND UPDATED
EDITION**

Skills for Communicating with Patients

Third Edition

Jonathan Silverman
Suzanne Kurtz
Juliet Draper

Forewords by Professor Myriam Deveugele
and Dr Anthony L Suchman

 **CRC Press**
Taylor & Francis Group



Skills for Communicating with Patients

Third Edition

Jonathan Silverman

*Associate Clinical Dean and Director of Communication Studies
School of Clinical Medicine, University of Cambridge, UK
President-elect, European Association for Communication in Healthcare*

Suzanne Kurtz

*Professor Emerita
University of Calgary, Alberta, Canada
Clinical Professor and Director of the Clinical Communication Program
College of Veterinary Medicine, Washington State University, US*

and

Juliet Draper

*Retired General Practitioner
Past Director, Eastern Deanery Cascade Communication Skills Teaching Project, UK*

Forewords by

Professor Myriam Deveugele

*Professor in Communication in Health Care
Department of Family Medicine and Primary Health Care, Ghent University, Belgium
President, European Association for Communication in Healthcare*

and

Anthony L Suchman MD, MA

*Organisational Consultant, McArdle Ramerman Center
Clinical Professor of Medicine,
University of Rochester School of Medicine and Dentistry,
Rochester, NY, US*



CRC Press

Taylor & Francis Group

Boca Raton London New York

CRC Press is an imprint of the
Taylor & Francis Group, an **informa** business